

A large, stylized number '10' is positioned on the left side of the cover. The number is filled with a solid color (yellow for the '1' and blue for the '0') and has a decorative border with a repeating geometric pattern in shades of green and blue. The background of the entire cover is a vibrant rainbow gradient, transitioning from yellow at the top to orange, red, and finally purple at the bottom.

Wyndham Community & Education Centre Inc. Annual Report 2018

Wyndham Community
& Education Centre Inc.
is pleased to present its
2018 Annual Report.

An outstanding year,
where the organisation
was recognised as the
Community Training
Provider of the Year at the
Victorian Training Awards.

The organisation continues
to go from strength to
strength as it follows its
vision to 'improve lives and
strengthen communities'.



Wyndham
Community &
Education Centre Inc.
Improving lives - Strengthening communities

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President's Report



I'm pleased to contribute to the 2018 annual report on behalf of Wyndham Community and Education Centre Inc. Once again, 2018 was a successful year for the organisation. This included being recognised as the Community Training Provider of the Year at the Victorian Training Awards, as well as the exceptional work of CEO, Jennie Barrera, being recognised through the Lynne Kosky Memorial Award for Lifetime Achievement at the Victoria Training Awards and a National Achievement Award at the Australian Training Awards.

The Board's priorities in 2018 included reporting progress in the second year of our 2017-2021 Strategic Plan, monitoring the annual Risk Plan, and, annual review of organisational policies and contracts.

Whilst these priorities are critical to the overall sustainability of the organisation, there is no doubt, that for the Board, the highlight of the year was finalising the move to our new head office at 20 Synnot. This included the hugely successful launch of the building on 23 March by the Honourable Tim Pallas, Member for Werribee and Wyndham City Mayor, Councillor Peter Maynard.

For Wyndham CEC, 2018 was a year where the organisation continued to invest in its programs, services, staff and facilities to ensure strategic objectives are met. I am pleased to report that in this context, financially the organisation achieved a break even result for the year. A great achievement given the ongoing expenses incurred as a result of establishing a new head office, including the development of 'THE HUB' for local communities.

The Board also continued to work closely with Wyndham City Council in terms of planning for growth in Wyndham CEC's programs and services in future years.

This reflects projected community need due to ongoing population expansion across the city.

On behalf of the Board, I express my gratitude to CEO, Jennie Barrera and her management team for their dedication throughout the year, assisting us to achieve our vision of *improving lives and strengthening communities*. I also extend thanks to all staff across business services, community strengthening and training services for their work during the year and for their ongoing support and commitment to Wyndham CEC. Thanks also to our partners, stakeholders and supporters for your ongoing support of Wyndham CEC, relationships that are essential to ensure community needs across Wyndham and surrounding areas are met.

I extend my gratitude to all Board members for their work as members of the Association, that ensures strong governance structures across Wyndham CEC, and thank them for their support of me in my role as President.

Pauline Anderson
President

CEO's Report



It gives me pleasure to report on the 2018 year for Wyndham Community and Education Centre Incorporated: our 45th year working to strengthen and improve people's lives in the areas of education, community & settlement services, and, youth programs. I'm proud of the work we achieved in 2018 across the community of Wyndham and surrounds.

For many years now, I have reported on our efforts to source suitable facilities for our growing staff, students and clients. Finally, in 2018 we were able to realise years of hard work with the new refurbished building at 20 Synnot Street, Werribee.

2018 was a year of incredible growth and work across the organisation and the new head office building helps to position us – not only closer to the CBD of Werribee – but to other centrally located complementary services in the municipality. We also continued to meet need in other suburbs of Wyndham with a hub and spoke approach to services and programs.

It was a thrill and an honour to be named Community Training Provider of the Year at the 2018 Victorian Training Awards. This award acknowledges the important work being done across the organisation by many people. It's nice to have staff and volunteers acknowledged publicly for the excellent work they do on a daily basis.

We made significant progress against the strategic goals and objectives we set in our Strategic Plan 2017-2021 and we are well on the way to achieving our five-year plan. These goals set the direction of Wyndham CEC in the short to medium term and, help us to be the kind of organisation we strive to be into the future.

There is much to read over the following pages that will paint the picture of success over the 2018 year. In particular it was very pleasing to: successfully tender for Settlement Services for another four years; to re-register our senior secondary programs for a further five years; and, to welcome the Community Support Group program to Wyndham CEC. This latter program

enabled us to employ a team of six staff to work alongside the South Sudanese community in Wyndham.

In November, we launched THE HUB – a drop-in space for communities to use to maintain traditional arts and crafts, especially weaving and basket-making. Feel free to drop in and see the looms in action if you haven't already.

Our ongoing partnerships – as well as some new ones – enabled us to achieve the outcomes of many projects throughout 2018 and Wyndham CEC acknowledges these partners for their contribution in the pages of this annual report.

2018's *Exceptional Staff Performance Award* was won by Hsar Pweh Moo Hsar from Business Services. We congratulate and thank Hsar Pweh for his outstanding and ongoing contribution to Wyndham CEC and especially for his 'can-do' attitude.

Thank you again to the Mein Family & donors for the ongoing commitment to the Sandy Mein scholarship fund to assist VCAL students facing financial barriers to complete their education.

When reflecting on the 2018 year and what we have achieved, I congratulate staff for their commitment and professionalism in their work. The Board working closely with the senior management team continues to provide expertise and direction for the organisation, and I commend and thank them for their support throughout the year.

Finally, I was personally honoured in 2018 to receive the Lynne Kosky Lifetime Achievement Award at the Victorian Training Awards followed by an Australian Training Award for National Achievement in November. After 40 years in education, this acknowledgement was sincerely appreciated.

It is with pleasure that I table this annual report to the community and stakeholders.

Jennie Barrera
Chief Executive Officer

Year Overview

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Winner of Community Training Provider of the Year - Victorian Training Awards



Jennie Barrera - Lynne Kosky Memorial Award for Lifetime Achievement - Victorian Training Awards



Jennie Barrera - National Achievement Award - Australian Training Awards



Official opening of Wyndham CEC at 20 Synnot Street, Werribee

Launch of 'THE HUB'
space for community use

Services delivered
across 28 venues,
21 in Wyndham

Open 89 hours per week
for 49 weeks of the year

Over 130 staff
& 50 volunteers

Volunteers contributed
over 650 hours of their
time a week

OVER **5,600** people use our services
in an average week





Students from 101 countries speaking 87 languages



Settlement services supported over 120 clients per week and over 5,800 client contacts in a year



93 young people enrolled in the Victorian Certificate of Applied Learning (VCAL)



Jobs Victoria placed 246 Wyndham people in jobs



Six Saffron social enterprise venues in operation across Wyndham

- > More than 600 students studying English language programs per week
- > Delivered 39,230 hours of pre-accredited training with 1442 enrolments
- > The Wyndham Learning Festival included 114 free activities across the City of Wyndham
- > More than 300 people attended the Wyndham Multifaith Dinner
- > Commencement of the Community Support Group for the South Sudanese Community in Wyndham
- > Five young people enrolled in VCAL received Sandy Mein Scholarships to support their education



Winner of Wyndham CEC's Exceptional Performance Award – Hsar Pweh Moo Hsar



Winner of the Anne Mitchell Scholarship – Paige Neasey

Neighbourhood House Report



A 2018 SNAPSHOT



Neighbourhood House activities involved over

1,400
people during the year

Worked in partnership with over 130 organisations & agencies

Funded by Neighbourhood Houses for 20 hours per week

Monthly support provided to 37 different community groups



OVER 4,500 people attended Wyndham CEC community run events and festivals



THE FOLLOWING SERVICES WERE PROVIDED

- > Centrelink outreach > Community advocacy > Community consultation > Gardening groups
- > Employment services including resume writing > Grant writing support > Justice of the Peace Service
- > Reception hub for co-located services > Referrals to other community agencies > Venue and room hire
- > Tax help > Tutoring for individuals



NEIGHBOURHOOD HOUSE ACTIVITIES & EVENTS

- > Multicultural Fiesta - Cultural Diversity Week > White Ribbon Day event > Refugee Week event
- > Celebrating Volunteers Afternoon Tea - National Volunteer Week > Taste of Harmony - Harmony Day
- > Wyndham Multifaith Dinner > Social Inclusion Week event > International Women's Day event
- > The Wyndham Learning Festival for Adult Learner's Week > Neighbourhood House Week events
- > Honouring the Elders from Burma - Victorian Seniors Festival

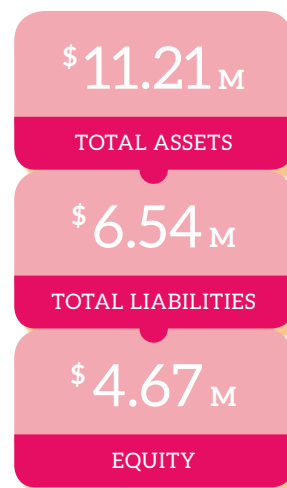
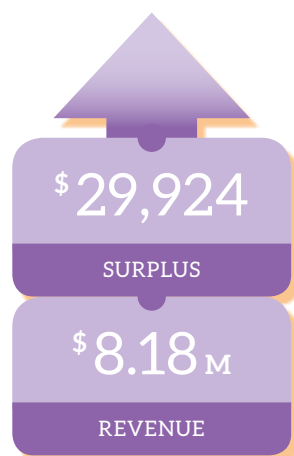


Treasurer's Report



I value the opportunity to serve as the Treasurer at Wyndham Community and Education Centre Inc. It is so inspiring and fulfilling to see the vital work of our organisation being so diligently undertaken by our staff and volunteers. They achieve so much for the benefit of our stakeholders, while faithfully and responsibly managing the resources entrusted to them.

As Wyndham CEC's financial position remains strong, we are positioning ourselves well for growth into the future. By continuing to manage our service provision with care and professionalism, more investments should be possible for us to make in people, programs and partnerships, for the benefit of our community.



In 2018 our revenues grew significantly as we consolidated our delivery of increased levels of government funded programs and recorded a surplus of \$29,924. With our audited financial reports showing Total Assets of \$11.21M, Total Liabilities of \$6.54M and Total Equity of \$4.67M, the organisation continues to maintain a sound financial position.

This year the Audited Financial Statement will again be tabled alongside the Annual Report as a separate report. My thanks and appreciation to our management team and staff for their dedication and skill and I look forward to Wyndham CEC continuing to build its financial health and strength throughout 2019 and beyond.

Ian Keeling
Treasurer

Funding Bodies & Sponsors

Wyndham CEC would like to thank the following funding bodies and sponsors:

Australian Government

- > Department of Education and Training
 - > Department of Jobs and Small Business
 - > Department of Social Services
-

State Government of Victoria

- > Department of Economic Development, Jobs, Transport and Resources / Department of Jobs, Precincts and Regions
- > Department of Education and Training
- > Department of Health and Human Services
- > Department of Justice and Regulation / Department of Justice and Community Safety
- > Multicultural Affairs and Social Cohesion Division - Department of Premier and Cabinet
- > Office of Youth - Department of Premier and Cabinet
- > The Victorian Multicultural Commission
- > City West Water

Local Government

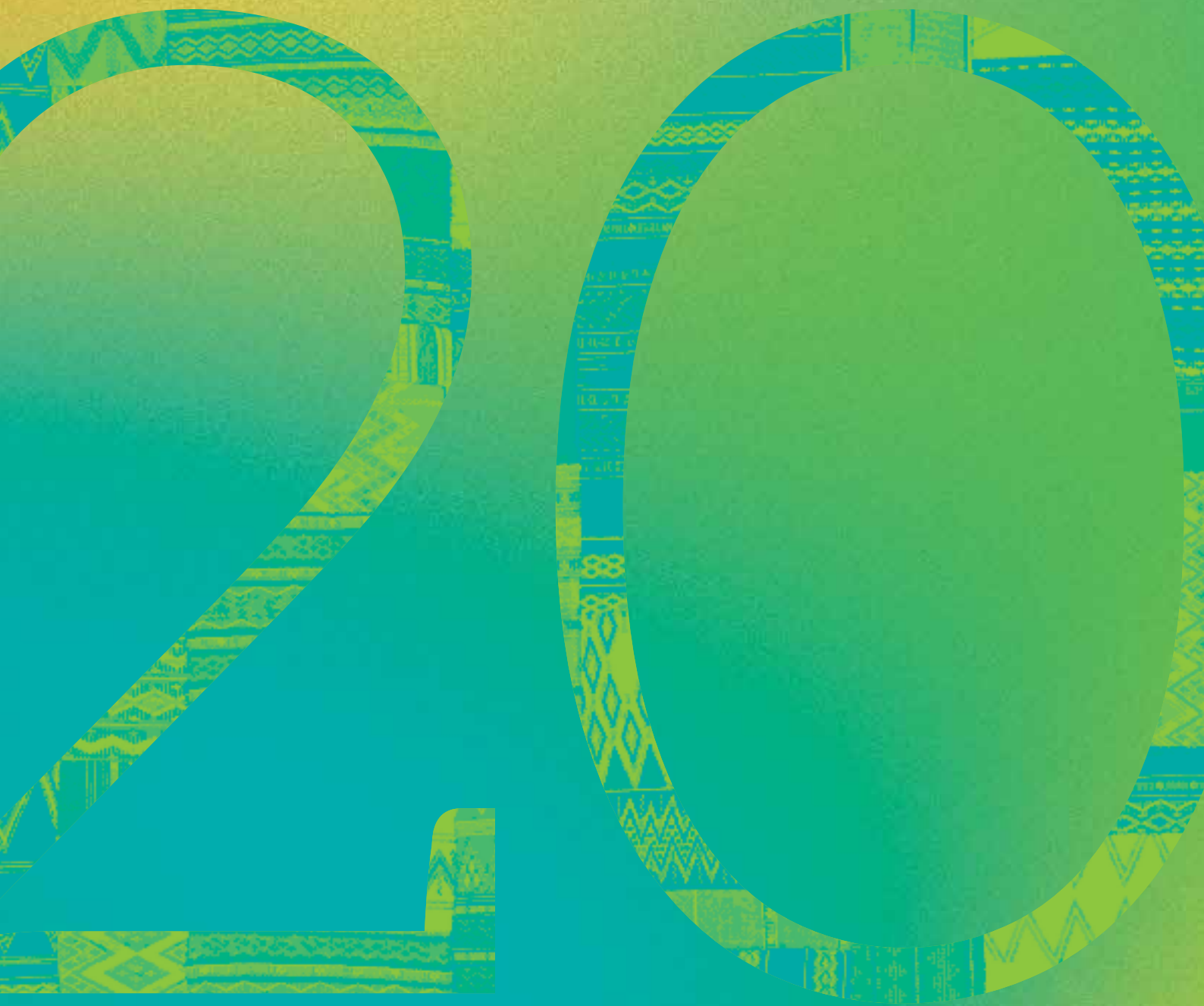
- > Wyndham City Council
 - > Hobsons Bay City Council
-

Wyndham Learning Festival

- > Victoria University Polytechnic
 - > Deakin University
 - > Bendigo Bank
 - > Wynbay LLEN
 - > Telstra Business Centre
 - > Joanne Ryan MP
 - > Melbourne City Institute of Education
-

Other

- > Bunnings, Werribee and Hoppers Crossing
- > Western Chances Scholarship Fund
- > Sandy Mein Scholarship Fund
- > Let's Feed
- > Vertech Hume
- > Wyndham Park Primary School



Wyndham

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Education Centre Inc.

Improving lives - Strengthening communities


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