

Annual Report 2016

Improving lives - Strengthening communities



Wyndham

Community &
Education Centre Inc.

Improving lives - Strengthening communities

ACRONYMS

ACFE	Adult Community and Further Education
BSU	Business Services Unit
C&R	Compliance & Reporting
CoP	Community of Practice
CSU	Community Strengthening Unit
CVCAL	Community VCAL
DET	Department of Education and Training
DHHS	Department of Health and Human Services
DoI	Department of Industry
DPCD	Department of Planning and Community Development
DPI	Department of Primary Industries
DSS	Department of Social Services
EAL	English as an Additional Language
HESG	Higher Education and Skills Group
LL&N	Language, Literacy & Numeracy
LfE	Learning for Employment
LLEN	Local Learning and Employment Network
OH&S	Occupational Health & Safety
RTO	Registered Training Organisation
SCH	Scheduled Contact Hour
SEE	Skills for Education & Employment
TAFE	Technical and Further Education
TSU	Training Services Unit
VCAL	Victorian Certificate of Applied Learning
VET	Vocational Education and Training
VTG	Victorian Training Guarantee
Wyndham CEC	Wyndham Community & Education Centre Inc.
WHN	Wyndham Humanitarian Network
WIN	Wyndham Interfaith Network



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BOARD OF GOVERNANCE

2016



Pauline Anderson
President



Margaret Campbell
Vice President



Margaret Mahoney
**Secretary & Public
Officer**



Ian Keeling
Treasurer



Elmo Perera
Board Member



Lesley Nallawalla
Board Member



Say Htoo
Eh Moreo
Board Member



2016 Snapshot

Across 21
venues in 2016

393
volunteer
hrs a week

Exceptional Staff
Performance
Award - Marie
Dada

Open 86 hours
per week for 49
weeks of the
year

School Lawyer
Project
commenced

Anne Mitchell
Scholarship -
Rhys Berry

Partnered with
Federation
University to deliver
two Bachelor
degrees

Delivered 39,231
hours of pre-
accredited
training with 1119
enrolments

Over 2,600
people use the
centre in an
average week

Students from
80 countries
speaking 73
languages

7 Saffron venues
in operation

48 volunteers a
week on average

Over 140 casework
clients per week
and over 6,300
casework contacts
in a year in CSU

On average
307 outreach
hours a week

Winner: Learn
Local Awards
for Excellence in
Creating Local
Solutions

Signatory to
Racism. It Stops
With Me campaign

STAFF 2016

CHIEF EXECUTIVE OFFICER

Jennie Barrera

MANAGERS

Business Services Manager	Fiona Bolton
Education Manager	John Sheen
Community Strengthening Manager	Kathy Brunton
VCAL & Youth Manager	Teresa Vizintin

COORDINATORS & ADMINISTRATORS

Settlement Services	Craig Spicer
Finance	Geraldine de Souza
Short Course	Judy Bowman
LL&N	Lidia Pivato
VET	Lesley Nallawalla
Education Projects	Meg Cotter
Saffron	Andrew Lorenzo
Marketing & Technology	Wayne Chong
Compliance & Reporting	Kaye Bailey & Rachel Anderson

COMMUNITY STRENGTHENING

Settlement Workers	Say Htoo Et Moero Mae Sie Win Ngun Bor Chin Rallian Rengthlang
---------------------------	---

Kitchen Attendants

Joanna Weeku	Ray Middleton
Dalila Trochet	Marie Dada
Carol Achison-Mills	Colleen Domingo
Paul Scivilli	Litiana Guerrero
Megan Astell	Fatimah Karimi

Catering Operations

	Lisa Alexander
	Catering Staff

WSC Project Officer
Interfaith Development Officer

Laurence Gray

BUSINESS SERVICES

Administration Assistants	Hsar Pweh Moo Hsar Jessica Bailey Eloony Macarthy Shiny Moo
Business Services Officer	Chris Alleyne
Desktop Support	Tim Bailey

TRAINING SERVICES

Education Practice Leader (EPL)	Christine Morris
LLN Administration	Gaby Jovic

VCAL Officer	Jonathan Barrera
VCAL Administration	Kelly Attay Anthony Barrera Jenelle Basiaco Nadine Maclean

TEACHERS / TRAINERS

Britt Andrews	Farhana Ahmed	Tim Bailey
Julie-Anne Bennet	Pooja Bhola	Shane Bourke
Colin Brown	Wayne Burrell	Meg Cam
Megan Cmiel	Suzanne Cowley	Karen Dodson
Susan Hall	Michael Howard	Judy Holmes
Asif Hussain	Ian Keeling	Kerrie Keeling
Marysia Kozak	Anne Lee-Brown	Richard Liu
James Lynch	Monica McCormack	Suzanne McGlone
Jackie McGrath	Graham McKay	Alicia Mitchell
Christopher Moxham	Gaye Naismith	Rubina Parvez
Camilo Perez	Karyn Pietrzak	Remo Pitisano
Paul Rawlinson	Sandra Rodrigues	Berne Renahan
Shubhi Sharma	Bernadette Smallwood	Phyllis Stewart
Peter Templeton	Susan Whitfield	Meg Wolk
Garry Wood	Katherine Zorayn	Kathy Zheng

PRESIDENT'S REPORT

I'm pleased to contribute to the 2016 annual report of Wyndham Community and Education Centre Inc. Once again, 2016 was an extremely busy year with the introduction of new funded programs and services.

The Board's priorities in 2016 included reporting progress in the final year of the five-year Strategic Plan 2012-16, monitoring the annual Risk Plan, and, oversight of organisational policies and funded programs. Considerable planning was done throughout the year on the new five-year plan which was launched at our annual Planning day in December 2016.



I am pleased to report another surplus for 2016, a great achievement given the building phase we are moving into in 2017 after purchasing a block of land in late 2016. It will be wonderful to finally see some much-needed new infrastructure for Wyndham CEC staff and students.

The Board continued to work closely with the management team and stakeholders throughout the year around issues affecting our community.

On behalf of the Board, I express my thanks to CEO, Jennie Barrera and her management team for their outstanding work throughout 2016. I also extend gratitude to all staff across business, training and community strengthening services for the work undertaken in 2016. Thank you also to our partners, stakeholders and supporters for the ongoing support and interest in Wyndham CEC which continues to grow and moves from strength to strength.

I extend my gratitude to all Board members for their work as members of the Incorporated Association in 2016 and thank them for their support of me in my role as President.

Pauline Anderson

President, Board of Governance

CEO'S REPORT

It gives me pleasure to provide the 2016 annual report for Wyndham Community and Education Centre Incorporated (Wyndham CEC).

2016 was a year of growth across the organisation with Wyndham CEC successfully receiving funding for Reconnect, Jobs Victoria, Community Harmony and Capacity Building and Participation Programs alongside a number of training services project based initiatives.

The reports that follow provide detailed outlines of the activities and achievements across the three service units. Pleasingly, Wyndham CEC finished the 2016 year with a small financial surplus allowing us to re-invest in new activities over the course of 2017.

In 2016, the Exceptional Staff Performance Award was won by Marie Dada for her contribution to the organisation and her ability to work across service units. We also welcomed several new staff members taking up positions in the new programs mentioned above.

Achievements in 2016 were many but a major highlight included winning the Excellence in Creating Local Solutions award at the Learn Local Awards in September for the **BA@Wyndham**. The first of its kind, the BA@Wyndham provides access to higher education for students previously disengaged from mainstream education within the safe and supportive environment of a Learn Local organisation. The program was launched in 2015, and has been a successful partnership between Federation University Australia and Wyndham Community and Education Centre since then. In 2016, two students received a Dean's commendation for their outstanding work. I acknowledge the work and commitment of Federation University Australia, particularly Dr. Tim Harrison to this program and especially to the young people of Wyndham.

Another highlight of 2016 was the commencement of the **School Lawyer Project** at Wyndham CEC. Angus Woodward from WEStjustice commenced in Semester two, 2016 to work with young people across our VCAL and Youth programs. WEStjustice is a high performing, multidisciplinary, community-based legal centre committed to improving justice outcomes for the people of western Melbourne, and I acknowledge their commitment to the most vulnerable in our community. Angus is based at Wyndham CEC for 1-2 days per week offering legal advice and legal education and works closely with the wellbeing team and broader community of Wyndham CEC. I also acknowledge the important work of Whitelion and the Huddle with our young people in 2016 who together provided counselling support and case management, leadership training and a weekly recreation program. Last but not least, I acknowledge the support of Let's Feed for providing ongoing breakfast for our youth.

The inaugural Wyndham Learning Festival was indeed another important highlight of the year culminating in a fabulous launch and over 100 activities across Wyndham from the 1-8 September. This event took considerable planning and resources to achieve the success that it ultimately realized. I thank Wyndham CEC staff and the Wyndham City team from libraries for the energy and commitment they dedicated to this Festival of Learning.



In 2016 we reached the end of our five-year Strategic Plan and I am pleased to report that we achieved all strategic goals and objectives we set for ourselves. A new five-year plan for 2017-2021 was presented at the annual Board & Staff Planning Day in December and I thank the Board and Wyndham CEC staff for their contributions to developing the new plan. The next five years will be important to implementing the goals we have set for ourselves.



Wyndham CEC continued to work collaboratively and in partnership with a number of key stakeholders during 2016 in order to enhance outcomes across the community. In addition to the organisations mentioned above, I acknowledge the work we do with other partners through the Learning for Employment consortium, west@work, the WynBay LLEN, the Wyndham Humanitarian Network and the Wyndham Interfaith Network. Special thanks to the Mein Family, Vertech Hume and Western Chances for the support they provide through access to funding via scholarships for our students. The commitment to these scholarships is critical for many of our students and assists them to complete their education & training programs. I also thank the Board for their ongoing commitment to fund the Anne Mitchell scholarship.



Finally, after many years of striving to provide much needed infrastructure for Wyndham CEC in the form of extra work offices and classrooms, we purchased a block of land in late December in the CBD of Werribee. This is very exciting for everyone at Wyndham CEC as we look forward to commencing architectural planning and then building over 2017-18. I thank the Board and staff involved in this process over many years and look forward to celebrating the successful fruition of a new fit-for-purpose building in the near future.

I thank all members of staff and the many volunteers who contributed to the important work done to meet our vision of Improving Lives and Strengthening Communities in 2016. Special thanks to Wyndham CEC's Board of Governance for their ongoing commitment to the Centre and their thoughtful guidance of the organisation.

Jennie Barrera

Chief Executive Officer

EDUCATION MANAGER'S REPORT

In 2016, the Training Services Unit (TSU) delivered training funded through the Victorian Training Guarantee (Victorian Department of Education & Training), the Skills for Education and Employment (SEE) Program (Commonwealth Department of Education & Training), Adult Community and Further Education (ACFE) and fee-for-service clients.

Overall, compared to the previous year, enrolments decreased across programs. It is recognised that this is the result of a number of factors including the removal of the Certificate IV in Training & Assessment from scope, the lack of client demand for Certificate III in Business Administration and competition from private providers delivering Foundation Skills programs.

In 2016, 113 students were enrolled in language, literacy & numeracy programs, 61 students were enrolled in vocational programs and SEE enrolments ranged from 95 in February to 133 in September. The growth of SEE enrolments throughout the year was particularly the result of increased student numbers in Corio, which created the need for a second class.

A real positive to come out of the year was the growth in pre-accredited and short-course programs. This increase was a result of Wyndham CEC's continued partnership with the Neighbourhood Hubs team of Wyndham City Council, as well as the provision of language, literacy and numeracy programs at Toyota Boshoku and Toyota. New programs that were offered in 2016 included a suite of employment focused sewing programs, as well as new digital literacy and English language programs.



A continued focus for the year was compliance, particularly the preparation for a VTG Performance Review in April, an application for a Skills First contract in October and ongoing SEE audits. Wyndham CEC achieved a successful outcomes across these compliance activities through a significant input of time and energy from staff across the organisation.

In 2016, there was also a noticeable growth in project-based work that involved ongoing and new projects including

- * Teacher Community of Practice
- * Family Learning Partnership Community of Practice
- * Showcasing Teacher Innovation
- * Wyndham Learning Festival
- * North West Regional Council – Stakeholder Engagement Project

Projects such as these continue to strengthen the delivery of Wyndham CEC's education and training programs and contribute to our reputation as a quality provider and education and training in Wyndham and surrounding areas.

TSU also continued to work with the following networks during 2016:

- * Learning for Employment consortium
- * Compliance Community of Practice
- * thinkWest Cluster
- * Wyndham Schools Community Hub
- * Wyndham Humanitarian Network's Employment & Training working group

Being part of these networks continues to provide valuable opportunities to share information and ensure the Training Services Unit is keeping abreast of changes in education and training both at a local, state and national level.

Finally, as Education Manager, I would like to thank the staff and volunteers of TSU for their continued hard work. In addition, I would like to thank the Management team and the Board of Governance for their support throughout the year.



Education Manager

VCAL & YOUTH MANAGER'S

REPORT



Senior Secondary programs

In 2016, 66 young people commenced VCAL across the three levels: Foundation; Intermediate; and, Senior. We began the year with an Orientation Day on the 30th January where we all gathered in the courtyard at Synnot Street, to get to know each other and to hear first-hand about the commitment and responsibility required in undertaking one's education in an adult learning environment. By the end of 2016, 118 young people had been re-engaged into a senior secondary program at Wyndham CEC. Throughout the year we also worked closely with our local schools through community VCAL (CVCAL) bringing the total number of young people who re-engaged over the course of the 2016 year to 140.

The 2016 teaching team comprised of ten teaching staff, complemented by 3 staff working in VCAL administration, a Youth Programs Coordinator and a Youth Lawyer. I extend my gratitude to each member of the VCAL team who works very hard to support and educate the young people who walk through our doors throughout the year. On behalf of the staff and students I thank our CEO, Jennie Barrera, for her ongoing support of our young people across all Wyndham CEC youth initiatives.

The quality of education and opportunities afforded students at Wyndham CEC through the various youth programs are evident through the participation and public recognition awarded in 2016. These include:

- * *Anne Mitchell Scholarship* recipient for 2016 – *Rhys Berry*
- * *Sandy Mein Scholarship* recipients
- * *Western Chances Scholarship* recipients
- * Participation in *The Cooking on a Budget* program
- * *The Huddle's Sport's Program*
- * *The Huddle's Leadership Program*
- * *C. Wright Mills's Introduction to the Sociological Imagination* (Federation University)
- * *Hypophora – Wyndham CEC's Youth run Creative Arts Journal*
- * *Sikh Community Breakfast* program
- * "Welcome to Wezza" Art Mural
- * *Save a Mate*
- * *WEstjustice Youth Legal Presentations*
- * *Wheel of Fate* Youth Theatre Production
- * Wyndham City Youth Services – *Sex Factor*
- * Wyndham City - *Youth Forum*

I extend gratitude to:

Charlotte, Sarah, Brett and Luke from White Lion, who have extended their outreach youth services to support our young people by being present one day per week together with bi-weekly visits from the NOSH van.

Thank you to Angus Woodward from WEstjustice who is working as our Youth Lawyer two days per week.

On the 15th December 2016, staff and students together with their families and friends attended the VCAL Presentation Night where we celebrated the achievements of our young people over the year; especially those graduating with their senior level. We wish these students well as they begin new courses or employment opportunities in 2017.

BA@Wyndham

In 2016 the BA@Wyndham, (Bachelor of Arts) program in association with Federation University Australia continued. One of our past Senior VCAL students, Sam Boddeke received a Commendation from the Dean for his studies. He completed the year with High Distinctions for every subject and has been invited to join the Golden Key Honor Society.

Towards the end of 2016 it was announced that Federation University Australia together with Wyndham CEC's support will deliver the Bachelor of Social Science in 2017.

Reconnect: Engagement and Learning Support Program

In August 2016, Wyndham CEC, received funding from the State Government to deliver Reconnect services to eligible young people from Wyndham and Hobsons Bay aged 15-24. Reconnect targets young people who have left school without completing Year 12, who are not in education, training or full time employment, or, who are aged 20-24 years of age and have completed Year 12 but have been unemployed for more than 12 months. This program provides wrap around support and services to eligible young people. Wyndham CEC employed a Youth Programs Coordinator in 2016 to work in the Reconnect Program.



VETiS – VET in Schools WynBay LLEN Cluster

In 2016 Wyndham CEC delivered the Certificate III in Early Childhood Education and Support to students undertaking VET as part of their Senior Secondary program in their school.

Gratitude to the WynBay LLEN cluster for all their assistance and support over the year, together with Wyndham Central Secondary College and Laverton P-12 College for the use of their venues.

Teresa Vizintin

VCAL & Youth Manager

COMMUNITY STRENGTHENING MANAGER'S REPORT



The Community Strengthening Unit Annual Report 2016 highlights significant new business opportunities for the unit which resulted in the expansion of our team and facilitated the further expansion of our reach across western Melbourne. We continued to strengthen and develop existing relationships with partner organisations and form working relationships with new groups, communities, Government and community organisations.

In May we applied for funding through the Victorian Department of Premier and Cabinet (DPC) and the Office of Multicultural Affairs (OMAC) under two new and exciting program categories: the Capacity Building and Participation Program Strategic Partnership; and, the Community Harmony Program. In September, we received notification that we were successful for both of these programs for the Western Strategic Collaborative (WSC) and the Wyndham Interfaith Network (WIN) respectively. We engaged Laurence Gray in November to work across both of these programs. The WSC also involves a formal partnership with AMES Australia to deliver services across western Melbourne to people seeking asylum. The program is also aimed at expanding the Wyndham Humanitarian Network model across the municipalities of Hobsons Bay, Brimbank, Maribyrnong and Melton and providing additional support to diverse communities residing in these LGAs. Laurence will also work to further support the membership, activities and initiatives of the WIN and we are very excited to have a worker dedicated to this role on a part time basis.

In 2016, a consortium was developed between Wyndham CEC, Westgate Community Initiatives Group (WCIG) and Djerriwarrh Employment & Education Services to form west@work, and we successfully applied for a Jobs Victoria contract with the state government. This program provides additional resources for organisations to engage with employers and disadvantaged jobseekers to get more Victorians into long-term work. Craig Spicer moved across into the west@work team and Jacinta Stafford was engaged as an Employment Coach.

Our settlement services contract with the Department of Social Services for the provision of settlement services to eligible clients continued to support newly arrived communities across Melton-Wyndham and western Melbourne. We consolidated our settlement services in Brimbank, Maribyrnong and Melton, whilst continuing our established services in Wyndham and Hobsons Bay. Our Sunshine and Melton offices are co-located with Djerriwarrh Employment & Education Services and we appreciate their ongoing support. Throughout the year we continued to provide case management services, community development programs and Youth Services to a very high level.

Our women's & men's groups and facilitated playgroups have provided a social setting for learning and interaction, and these group sessions have been well attended throughout the year. The annual Family Strengthening Camp and Youth Leadership program provided opportunities for learning in an external and social setting in the seaside village of Queenscliff. The expertise and knowledge of settlement staff was utilized throughout 2016 to provide professional services in cultural awareness training to a range of government, schools and community organisations. The team has worked hard to ensure our settlement services meet the needs of the community. The Community Strengthening Unit continues to provide effective support and assistance to clients, students, staff, volunteers and the wider community.



Throughout the year we also partnered with a number of organizations to deliver many successful annual festivals and events such as; the Wyndham Multicultural Fiesta, Refugee Week Celebration, Wyndham Multifaith Dinner, White Ribbon Day, Cultural Games, Freedom Stories movie night, Cultural Diversity Soccer Cup and Senior's Week events. Through the working groups of the Wyndham Humanitarian Network, Wyndham Interfaith Network, Hobsons Bay Settlement Network and other partnerships we have been able to provide these fabulous activities for communities across the west. I would like to take this opportunity to thank all of our valued sponsors, partners, staff and volunteers who make these events possible.

Saffron Kitchen social enterprise continued in 2016 to provide café and catering services from its three cafe venues; Wayaperri House, Wyndham Vale Community Learning Centre and Laverton Community Hub. In October however, the lease of the Laverton Community Hub café expired and the decision was made to close Saffron Café at Laverton. This was a difficult decision and resulted in Marie Dada deciding to leave Saffron to pursue other opportunities. In November, Lisa Alexander joined the team in a Saffron catering role. Other Saffron changes were due to staff gaining full-time or alternative work opportunities elsewhere. In addition to Marie, we also farewelled Leah, Fatimah and Andrew. Our sites at Wayaperri House, Wyndham Vale CLC and the Saffron school canteens continued to provide fantastic Saffron food.

Throughout 2016, the Saffron team supported many volunteers to extend their hospitality knowledge and experience by having the opportunity to work in a commercial kitchen environment, learning to operate commercial machinery and develop their customer service skills. The commitment and dedication of our regular volunteers is valued and commended.

My gratitude goes to all CSU staff for their hard work and commitment to the Unit and to Wyndham CEC. During 2016, Settlement Services attracted the valuable services of eight regular volunteers who ensured the garden was maintained, shared their skills in weaving and contributed to community life at Wyndham CEC. I continue to be humbled by the knowledge and dedication of staff and volunteers and thank each one of them for their work in 2016 as we continued to strengthen the lives of people throughout Wyndham and western Melbourne.

Kathy Brunton

Community Strengthening Manager



BUSINESS SERVICES MANAGER'S

REPORT



In 2016, the Business Services unit increased staff hours across the areas of administration, IT and finance enabling us to provide the level of service required across a growing organisation.

A big focus in 2016 was on a new facility for Wyndham CEC and progress was made with the purchase of land at the end of the year. We now start the journey of building a new facility on our own land. Upgrades to our existing facilities included cooling and heating at the train station kiosks, a pergola at Jellicoe Street, security cameras at Princes Highway and shade sails at Synnot Street.

Two new staff joined the Administration team in 2016; Shiny Moo commenced a traineeship and Chris Alleyn came on board in September as an Admin Officer. Increasing financial imperatives, especially in relation to Saffron, meant Gaby Jovic increased her hours in this area.

To meet the organisation's changing financial needs, Wyndham CEC commenced a banking transition to the Bendigo Bank. This has been a great success as the customer service we receive from the Bendigo Bank saves us valuable time and we have been able to work closely with them around building the new facility.

Volunteers play a valuable role in our organization and to show our thanks and appreciation for all their hard work, a Volunteer Morning Tea was held on 20th May at Wayaperri House. The event, as part of Volunteer Week celebrations, was catered by Saffron. Over 30 volunteers attended and were presented with a Certificate of Appreciation and a lapel pin. Those who attended included volunteers from Saffron Kitchen, CSU, Broadband for Seniors, Homework Club, classroom helpers, volunteers across BSU services and of course, members on our Board of Governance.

To promote the wellbeing of our employees, several events were held throughout the year to encourage social interaction outside of the office. Management welcomed a core team of staff back to work on 11th January with breakfast at a local café in the Werribee CBD. The annual event offers staff an opportunity to catch-up with each other before heading to the office to start the new work year. With the return of teaching staff shortly after, all staff were invited to 'Drinks & Nibbles' on Friday, 29th January and in June we had our annual birthday celebration for staff with a high tea set amidst the beautiful scenery of the Werribee River from The Views Bistro

at Werribee Golf Park. We rounded the year off with a follow up 'Drinks & Nibbles' event in November followed by our Year-end party in December at Wayaperri House. The celebration on Tuesday, 13 December included a Kris Kringle and an appearance from Santa Claus. Saffron Kitchen did an excellent job once again with the catering. All employees received a Coles Myer gift card in appreciation of all their hard work and support throughout the year.

Chris Alleyn joined the Marketing and Promotions Team in late 2016. Digital marketing continued to grow as a key communication device throughout the year while the popular social media platform Facebook and Wyndham CEC's website lead the field. In 2016, Wyndham CEC had:

- ✳ Over 30% increase in Facebook likes for the year
- ✳ Over 2500 users reached via Facebook per week
- ✳ Over 37,000 visits to our website for the year

Tim Bailey joined the IT area for two days per week to assist with the day to day maintaining of computer equipment.

Growth in off-site Wyndham CEC run programs saw the demand for more portable devices at different locations; we doubled the amount of portable devices at Toyota Boshoku and the site at Corio was setup with a printer, laptops and internet.

Televisions in classrooms at the Synnot St site were upgraded thanks to a kind donation from the Werribee Craft Festival.

Wyndham CEC's website hosting was migrated to a vps solution. This allowed us better allocated resources which were not impacted by other users as per a shared environment, this results in better performance for website end users.

For many years Wyndham CEC has auspiced the Werribee Craft Festival. This year the Craft Festival committee have decided to stand alone, we wish them well in this new path they are taking.

Thank you to the Business Services team for all their dedication and hard work throughout 2016; it is a pleasure to work with you. I would also like to thank the Management team and Board of Governance for their continued support.

Fiona Bolton

Business Services Manager



NEIGHBOURHOOD HOUSE

REPORT



As part of the Neighbourhood House Coordination Program, Wyndham Community and Education Centre Inc. was funded for 20 hours per week in 2016.

Within these 20 hours, Wyndham CEC provided an average of 810 hours a week of program sessions and activities over 49 weeks of the year.

In any given week during 2016, Wyndham CEC was open for 86 hours and also provided over 300 hours of outreach activities. An astonishing 2600 people used Wyndham CEC in an average week including over 800 who participated in programmed activities.



In 2016, Wyndham CEC worked in partnership with over 96 organisations and agencies on a regular basis including assisting 27 different community groups who regularly used Wyndham CEC in an average month. All of these events, activities and groups provide opportunities for members of the community to get involved, learn new skills, meet new people and engage with Wyndham CEC.



MEN'S GROUP
MOUNT MACEDON EXCURSION



These are incredible statistics which reinforce Wyndham CEC's community engagement capability and broad-reach.

Staff at Wyndham CEC also contribute actively through representation at many local community events and through participation on local and state-wide networks.

The 2016 year included a significant number of events and Neighbourhood House activities organised by Wyndham CEC. These key calendar events celebrate our cultural, religious and linguistic diversity. In 2016, they included:

- ✱ *Cultural Diversity Week* incorporating *Harmony Day*, the annual *Cultural Diversity Cup*, *Multicultural Fiesta* and *Taste of Harmony Day* lunch at Saffron.
- ✱ *Neighbourhood House Week / Volunteer Week* celebrations in May including a special morning tea for our very generous volunteers.
- ✱ In June we celebrated *Refugee Week* with a launch in Federation Square organised by the Refugee Council of Australia. Celebration continued through the week with over 400 attending a local event of activities and performances which included some of our local schools. We also hosted a special *Refugee Week* screening of the movie, *Freedom Stories*.
- ✱ September was *Adult Learner's Week* and training services unit staff organised lots of activities to celebrate the week.
- ✱ An important community *White Ribbon Day* event was held at Wayaperri House in November.
- ✱ The annual *Multifaith Dinner* was again a huge success in November.
- ✱ Seniors Week was celebrated with "Meet a Former Refugee" event in October.



NATIONAL VOLUNTEER WEEK MORNING TEA WAYAPERRI HOUSE

Along with these events, Wyndham CEC continued its important work coordinating the Wyndham Humanitarian Network and the Wyndham Interfaith Network. These networks make an important contribution, across Wyndham, to community harmony and inclusion and are instrumental in promoting positive relationships between different groups within our community.

The Sikh community and Let's Feed continued to provide a breakfast program for our VCAL students and Youth programs – we thank them for their continued generosity and support.

Several other support and self-help groups operated during 2016 including the women's weaving group, the refugee men's group, Communities of Burma & India Playgroups, AA, Cancer Support Groups, Asylum Seeker working group; Craft Festival Committee and a range of religious & faith groups.

Many complementary services were also on offer in 2016: Tax Help; Patronato Acli; JP Service; Legal Outreach services; Broadband for Seniors; and community gardens.

Thank you to all staff across the organisation involved in Neighbourhood House activities.



WYNDHAM CEC

would like to thank the following funding
bodies and sponsors

Australian Government

Department of Education and Training
Department of Social Services

State Government of Victoria

Department of Premier and Cabinet
Department of Education and Training
Department of Infrastructure and Regional
Development
Department of Planning and Community
Development
Department of Health and Human Services
Department of Economic Development, Jobs,
Transport and Resources
Department of Justice and Regulation
The Office of Multicultural Affairs and Citizenship
The Victorian Multicultural Commission
City West Water
Parks Victoria

Local Government

Wyndham City
Hobsons Bay City Council

Other

Bunnings, Werribee and Hoppers Crossing
Western Chances Scholarship Fund
Cedar Meats
Sandy Mein Scholarship Fund
Vertech Hume
Bendigo Bank
Maurice Blackburn Lawyers
Westwoods First National Real Estate
Wynbay LLEN
Apex
AMES Australia
Wyndham Park Primary School
Cedar Woods
Cancer Council
Victoria University
Avalon Airport
Deakin University
The Huddle
Your Tutor
Victoria Polytechnic
Let's Feed
Adult Learning Australia

Wyndham CEC would like to thank the following



An Australian Government Initiative



Wyndham community and Education Centre Inc.
acknowledges the support of the Victorian Government



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