

Annual Report **2019**



Wyndham
Community &
Education Centre Inc.
Improving lives - Strengthening communities

**Wyndham Community &
Education Centre Inc.
is pleased to present its
2019 Annual Report.
Now in our 46th year,
we continue to offer a
range of quality programs
and services to meet local
needs.**

**We thank staff and
volunteers for their ongoing
commitment to our vision to
improve lives and strengthen
communities.**



Wyndham
Community &
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PRESIDENT'S REPORT



It's my pleasure to present this annual report for the 2019 year on behalf of the Board of Wyndham Community & Education Centre Incorporated.

The Board's priorities during the 2019 year included a focus on the organisation's Strategic Plan—now at the mid-point—and I'm pleased to report that we are on-track for achieving the goals that were set for the organisation from 2017. Much of the year was also spent reviewing organisational policies and monitoring the organisation's Risk Plan and financials.

I am pleased to report a small surplus for the 2019 year; a great achievement given the significant investment into expanding our capacity and resourcing programs and services across Wyndham, western Melbourne and Barwon.

I was honoured in 2019 to be named a Lalor Hero for my many years of volunteering across the community since I retired from formal work in 2007. It's a pleasure to continue to be part of this great organisation assisting staff along with other Board members, to achieve the important vision of improving lives and strengthening communities.

On behalf of the Board, I express my thanks to CEO, Jennie Barrera and her senior management team, Fiona Bolton and John Sheen for the outstanding work throughout 2019. I also extend that thanks to all staff who play a key role in the success of the organisation. I thank you all for a great year's work!

I also sincerely thank my fellow Board members for their work on behalf of the organisation and for their ongoing support of me in my role as President of the Board.

At the time of writing, there are current and future challenges that will require significant planning and review of strategic direction in the coming months and years. We are coming towards the end of our five-year Strategic Plan and we will commence consultation for the new plan, 2022-2026 in the coming year.

I look forward to the journey ahead.

Pauline Anderson
President



CEO'S REPORT

It gives me great pleasure to report to stakeholders and the broader community on the 2019 activities, services and programs of Wyndham Community and Education Centre Incorporated. Now in our 46th year, I'm proud of the important work done by our staff and volunteers across the organization.

In 2019, we consolidated growth in programs and services over the previous year adding staff to deliver complementary activities and services that our new venues provided space for. We also continued our hub and spoke model of providing funded settlement services and language education programs across Western Melbourne and Barwon.

We reached the mid-way point in our five-year Strategic Plan (2017-2021) making significant progress against the goals and objectives we set for ourselves. These goals align with our purposes as an organisation to provide for the community, education and employment needs of the most vulnerable and disadvantaged communities across our municipality.

The following pages provide a good overview of the incredible work done during 2019 across education, training & youth, community strengthening, special projects, Junubi Wyndham, Neighbourhood House activities and business services.

Congratulations to Geraldine de Souza from Business Services who was the recipient of the 2019 Exceptional Staff Performance Award and Sharron Jurisic who received the Exceptional Volunteer

Performance Award of the year for her work with Saffron Kitchen during 2019.

We are lucky to be able to work collaboratively with a range of stakeholders and partners across local, state and federal governments, other community service organisations, and education, training and employment providers who in 2019 assisted us to achieve fantastic outcomes across our services and activities. I acknowledge these partners and thank them for the collaborative work they do with us.

Sincere thanks to the Mein Family & donors for the ongoing commitment to the Sandy Mein scholarship fund that assists our VCAL students facing financial barriers to complete their education. Your generosity is much appreciated.

Finally, Wyndham CEC can only achieve great outcomes through the hard work of great staff and volunteers who are committed to the vision, mission, values and purposes of the organisation. I thank our staff for this commitment and for their professionalism. Special thanks to the senior management team who contribute above and beyond every day and to our Board of Governance for their time and commitment to leading the organization.

It is with pleasure that I table the 2019 Annual Report of Wyndham Community & Education Centre Inc.

Jennie Barrera,
Chief Executive Officer

YEAR OVERVIEW

2019



**President Pauline Anderson
presented with a Lalor Hero Award**

**89% of students
who participated
in a VCAL program
in 2019 went on to
further education or
employment**

**Open 89 hours
per week for
49 weeks of
the year**

**Over 4,600
people use our
services in an
average week**



**Community Strengthening Case Worker – Eh Su - Highly
Commended - Emerging Leadership in Multiculturalism
Award - VMC Multicultural Awards for Excellence**



**Re-establishment
of the School
Lawyer program in
partnership with
Westjustice**

**Winner of the
Anne Mitchell
Scholarship
– Jamiee-Lee
Taylor-Smith**

**137 young people enrolled in the Victorian Certificate
of Applied Learning (VCAL)**

**Delivered
41,614 hours of
pre-accredited
training with
1,517 enrolments**

**Four Saffron social
enterprise venues
in operation across
Wyndham**





Winner of the Wyndham Art Prize – People's Choice Award - Engage! and Junubi Wyndham participant - John Mathet

Over 130 staff & 54 volunteers

Winner of the inaugural Wyndham CEC Volunteer Exceptional Performance Award – Sharron Jurisic

Volunteers contributed over 570 hours of their time a week

Services delivered across 29 venues, 23 in Wyndham



Winner of Wyndham CEC's Exceptional Performance Award – Geraldine de Souza



Thirteen young people enrolled in VCAL received Sandy Mein Scholarships to support their education

Students from over 100 countries speaking 80 languages

Wyndham Citizen's Academy recognised through a Police Community Exemplary Award - VMC Multicultural Awards for Excellence

Settlement services supported nearly 100 clients per week and over 5,000 client contacts in a year

Nearly 350 people attended the Wyndham Multifaith Dinner



Launch of the Peace Choir, in partnership with Play it Forward that has involved over 100 singers



The Wyndham Learning Festival included 110 free activities across the City of Wyndham

Jobs Victoria placed 108 Wyndham people in jobs

Official launch of Junubi Wyndham by Gabrielle Williams MP

NEIGHBOURHOOD HOUSE REPORT



A 2019 Snapshot

Worked in partnership
with 130 organisations &
agencies

Funded by
Neighbourhood Houses
for 25 hours per week

Neighbourhood House
activities involved nearly
2,600 people during the year

Nearly \$30,000 of
material relief provided
a month

Monthly support provided
to 39 different community
groups

Over 4,500 people attended
Wyndham CEC community
run events and festivals

Neighbourhood House Activities & Events



Neighbourhood
House Week

Celebrating
Volunteers
Afternoon Tea –
National Volunteer
Week

International Day Against Homophobia, Biphobia, Intersexism and Transphobia
(IDAHOBIT)

The Wyndham
Learning Festival for
Adult Learner's Week

Victorian
Seniors
Festival



International Women's Day



Taste of Harmony –
Harmony Day

The following services were provided



Centrelink
outreach

Grant writing
support

Maternal and child
health checks

Taste of Harmony – Harmony Day

Community
consultation

Community
advocacy

Emergency relief –
materials

Tutoring for
individuals



Wyndham Multifaith Dinner



Employment
services
including
resume
writing

Venue and room hire

Family violence
services

Social Inclusion Week

Tax help

Financial counselling

Reception hub
for co-located
services



Multicultural Fiesta - Cultural Diversity Week



Referrals to other
community agencies

Food relief

Justice of the Peace
Service

Gardening
groups

Refugee Week

TREASURER'S REPORT



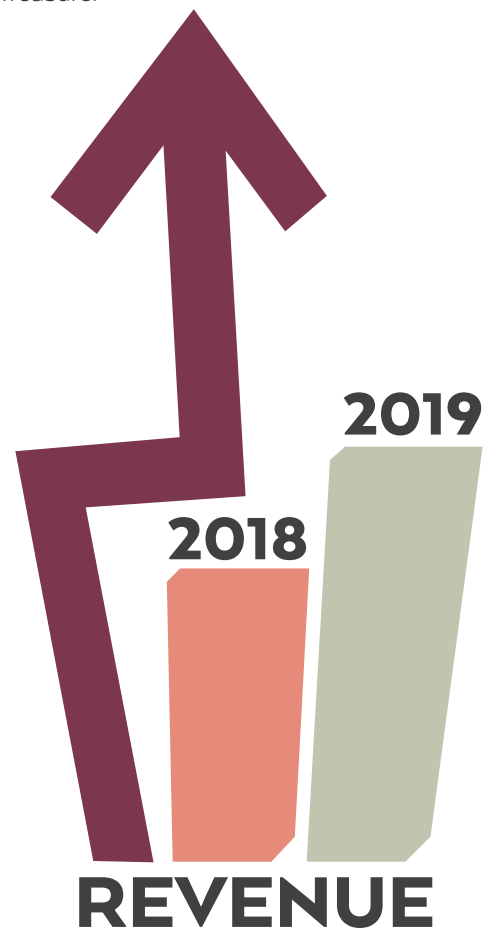
When I reflect on another year where I have had the privilege to serve as the Treasurer at Wyndham Community and Education Centre, I am always gratified and encouraged by the many positive outcomes that are achieved by our students and program participants, as they experience the devoted service and expertise offered by our staff and volunteers. All that are involved in these collaborative and nurturing programs, make a combined contribution that delivers such a profound benefit to the many communities that make up our rapidly expanding Wyndham area, as well as the neighbouring areas where we are also funded to deliver services.

In 2019, our revenues were up from \$8.1M to \$9.4M as we continued to attract funding to deliver a wide variety of services, and while working hard to maintain effective operation of our programs, we managed to record a surplus of \$53,990. With our audited financial reports showing Total Assets of \$12.03M, Total Liabilities of \$7.35M and Total Equity of \$4.67M, the organisation has maintained a sound financial position.

As Wyndham CEC faces the challenges of 2020 and beyond, I am confident that we will continue to refine our service delivery and manage our assets in a manner that represents the prudent and diligent stewardship of our resources.

My thanks and appreciation go to our senior management team, and in particular our CFO, who as Treasurer, I work with closely. I extend that same thanks to managers and all of our staff and volunteers for their efforts. Along with the other members of our Board of Governance, I look forward to a future where Wyndham CEC continues to be a blessing to all we serve and partner with.

Ian Keeling
Treasurer



**Wyndham CEC would like to
thank the following funding
bodies, sponsors and partners -**

FUNDING BODIES & SPONSORS

- ▲ African-Australian Family & Parenting Support Services
- ▲ AMES Australia
- ▲ Brimbank City Council
- ▲ Centre for Multicultural Youth (CMY)
- ▲ Chris Hopkins Photojournalist
- ▲ cohealth
- ▲ commUnity+
- ▲ CPB John Holland
- ▲ Department of Education and Training
- ▲ Department of Education, Skills and Employment
- ▲ Department of Health and Human Services
- ▲ Department of Home Affairs
- ▲ Department of Jobs, Precincts and Regions
- ▲ Department of Justice and Community Safety
- ▲ Department of Premier and Cabinet - Multicultural Affairs and Social Cohesion Division & Office of Youth
- ▲ Djerriwarrh Community & Education Services
- ▲ Energy & Water Ombudsman (Victoria)
- ▲ Equal Ed
- ▲ Family Safety Victoria
- ▲ Federation University Australia
- ▲ Fresh Select
- ▲ Good 360
- ▲ Hobsons Bay City Council
- ▲ Huddle
- ▲ IPC Health
- ▲ Laverton Community Integrated Services
- ▲ Learn Local Quality Partnership
- ▲ Let's Feed
- ▲ Maribyrnong City Council
- ▲ Melton City Council
- ▲ MiCare
- ▲ Network West
- ▲ North West Compliance Community of Practice
- ▲ Play it Forward
- ▲ Public Pedagogies Institute
- ▲ Reclink Australia
- ▲ Rosewall Neighbourhood Centre
- ▲ Sandy Mein Scholarship Fund
- ▲ Services Australia - Centrelink
- ▲ Uniting Wyndham
- ▲ V/Line
- ▲ Vertech Hume
- ▲ Victoria Police
- ▲ Victoria University Polytechnic
- ▲ Victorian Multicultural Commission
- ▲ Vinnie's NILs
- ▲ WCIG
- ▲ Werribee Bendigo Bank
- ▲ Werribee Football Club
- ▲ Western Bulldogs Community Foundation
- ▲ Western Strategic Outcomes Network
- ▲ Western United Football Club
- ▲ Westjustice
- ▲ Whitelion
- ▲ Williamstown Community & Education Centre
- ▲ WorkSafe Victoria
- ▲ Wynbay LLEN
- ▲ Wyndham City Council
- ▲ Wyndham Humanitarian Network
- ▲ Wyndham Interfaith Network
- ▲ Wyndham Park Community Centre
- ▲ Wyndham Park Primary School
- ▲ Yarraville Community Centre



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